

SINGLE OUTCOME AGREEMENT ANNUAL REPORT 2012-13

1. SUMMARY

- 1.1. This report outlines the submission by Community Planning Partnerships (CPP) of Single Outcome Agreement (SOA) annual reports covering 2012-13.

2. RECOMMENDATIONS

It is recommended that the CPP Management Committee:

- 2.1. Agree that the SOA annual report be submitted to the PRS Committee and then to the Council.

3. DETAIL

- 3.1. The approach to SOA reporting this year continues to be based on the same scope as in previous years.
- 3.2. Previously there has been guidance published by Scottish Government on the key areas to focus on for the annual reports.
- 3.3. The 2012-13 report brings to a close the Argyll and Bute Community Plan and Single Outcome Agreement 2012-13, and highlights the progress made towards the local and the national outcomes made by Argyll and Bute CPP. The report contains performance information on 15 of the 16 national outcomes that were included in the SOA.
- 3.4. Performance is set out against the success measures which underpin each of the national outcomes. Data and commentary has been provided by community planning partners.
- 3.5. The SOA Annual Report will be presented to the Performance Review and Scrutiny Committee on 21st November and to the full Council on 28th November before being submitted to the Scottish Government.

4. CONCLUSION

- 4.1. The SOA annual report highlights performance by partners against the Argyll and Bute CPP local outcomes and 15 of the 16 national outcomes which were used in the Community Plan and SOA 2012-13.

5. IMPLICATIONS

Policy None

Financial None

HR None

Legal Under the Local Government Scotland Act 2003, it is the duty of the local authority to make arrangements for the reporting to the public of the outcome of the performance of its functions.

Equal Opportunities None

Risk There is a risk to the council if it did not publish performance information that complies with its duties under the Act.

Customer Service Providing clear and accessible information to the public on council services and their performance is an important component of good customer service.

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